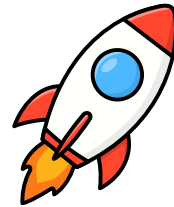
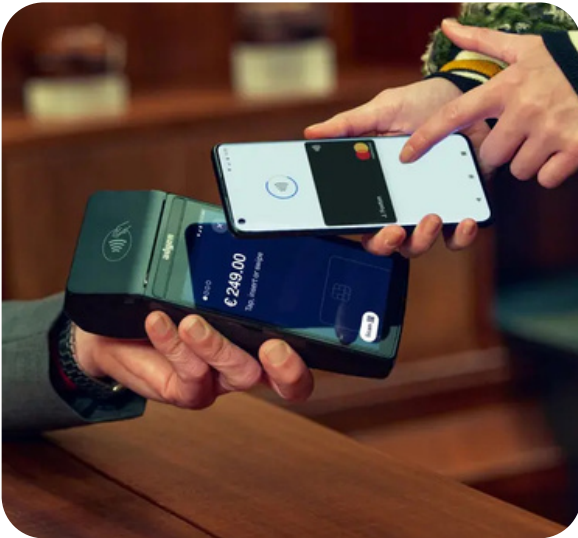


The snappiest payments in the market



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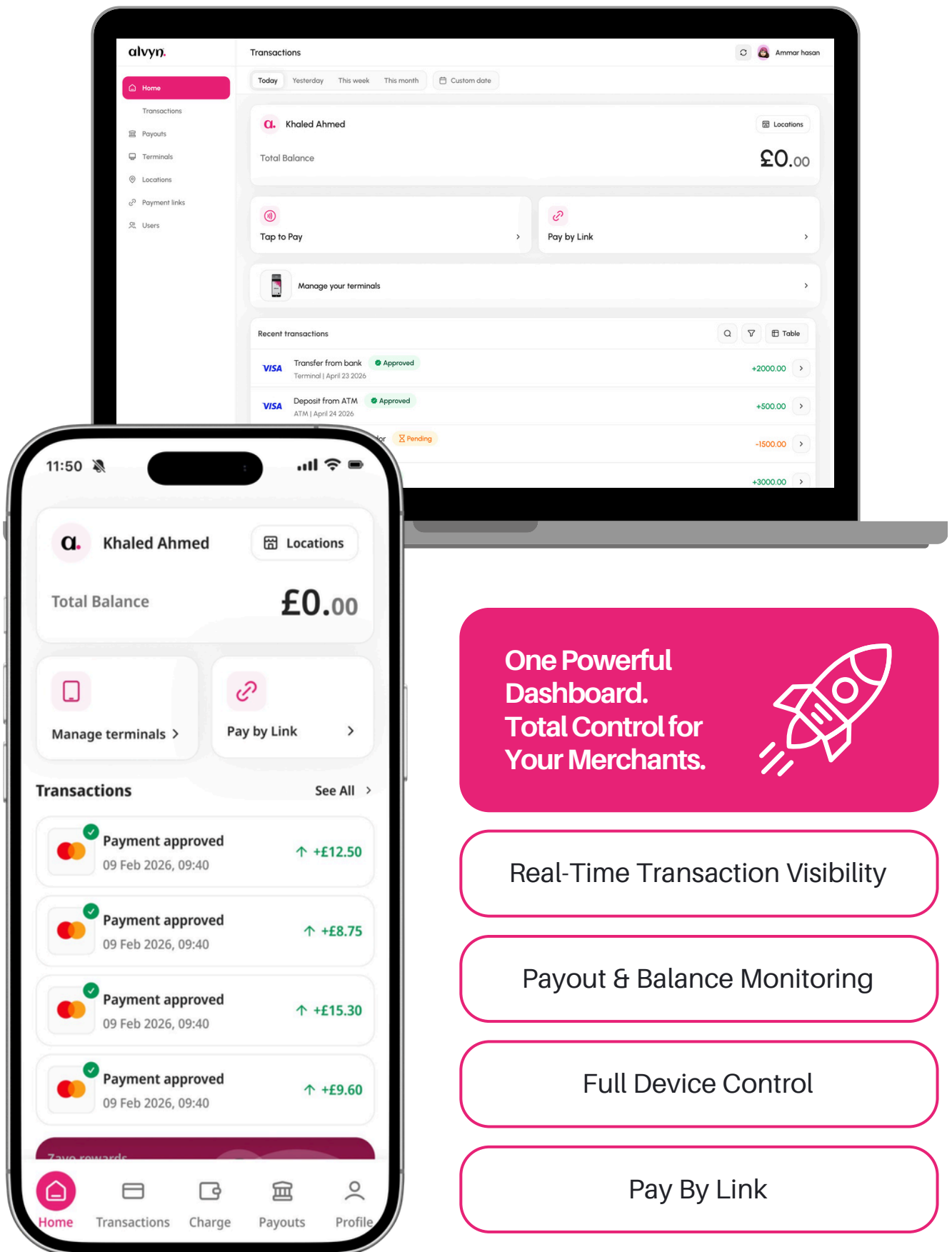
Payment Devices



flex



pocket



One Powerful
Dashboard.
Total Control for
Your Merchants.

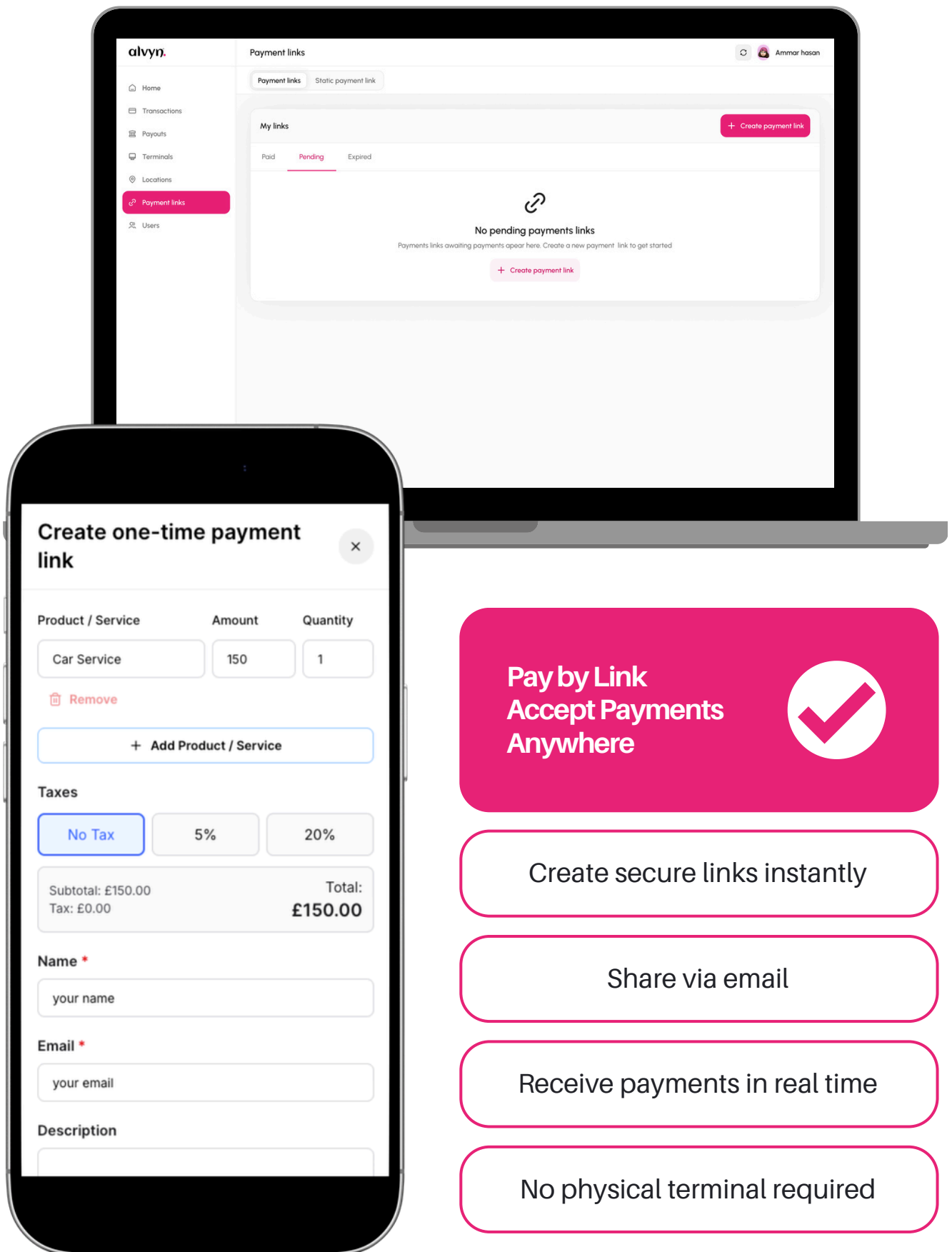


Real-Time Transaction Visibility

Payout & Balance Monitoring

Full Device Control

Pay By Link



Pricing - Face to Face

	Fixed 1	Fixed 2	Fixed 3	Fixed 4
Device Rental	£20 pm	£20 pm	£20 pm	£20 pm
All Domestic Cards	0.99% + 3.5p	0.79% + 3.5p	0.49% - Debit 0.69% - Credit (+3.5p for both)	0.39% - Debit 0.69% - Credit (+3.5p for both)
All Commercial Cards	2.5% + 3.5p	2.5% + 3.5p	2.5% + 3.5p	2.5% + 3.5p
All Other Cards (Including AMEX)	2.95% + 5p	2.95% + 5p	2.95% + 5p	2.95% + 5p
MOTO Rates (over telephone)	0.30% (on top of card rates)	0.30% (on top of card rates)	0.30% (on top of card rates)	0.30% (on top of card rates)
Settlement Fee	30p (per settlement)	30p (per settlement)	30p (per settlement)	30p (per settlement)
Commission (First device)	£420	£400	£380	£360
Additional Device	£210	£200	£190	£180
Net Revenue Share	upto 25%			

Pricing - ePOS

Device Rental	Variation 1	Variation 2
Hardware	£300 <i>(one time payment)</i>	£360 <i>(60 pm for 6 months plan)</i>
Monthly Subscription	£40	£40
Support	0	0
Maintenance	0	0
Mercahnt Dashboard / Mobile App Access	0	0
Commission	£250	£250

Pricing - ECOM

Detail	Standard
All Domestic Cards	1.25% + 15p
All Commercial Cards	2.25% + 15p
All Other Cards <i>(Including AMEX)</i>	2.95% + 15p
MOTO Rates	0.30% <i>(on top of card rates)</i>
Settlement Fee	30p <i>(per settlement)</i>
Net Revenue Share	upto 25%
Support	0
Maintenance	0
Monthly Gateway Fee	0
Mercahnt Dashboard / Mobile App Access	0
Commission	£150

Sales FAQs

- | | | |
|----|--|---|
| 1 | Are there any PCI DSS fees, dashboard fees, or hidden costs? | No. There are no PCI DSS fees, no dashboard fees, and no hidden costs. |
| 2 | What's the minimum and maximum rental I can offer for the device? | Minimum & Maximum rental is £20 per month. If the device is sold for less than this amount, the difference will be deducted from the upfront commission. |
| 3 | Can merchants purchase the terminal outright, and how does the commission structure operate? | Merchants have the option to purchase the terminal outright. The cost is £295 plus VAT, and you may apply your own markup to this price—any additional amount charged is retained by you, allowing for a 100% margin on that portion. |
| 4 | What's the contract term? | 18 Months |
| 5 | Is commission paid per Device or Account? | Commission is paid per Device. |
| 6 | When is upfront commission paid? | Upfront commission is paid every Tuesday, once the merchant has transacted £500 from each device supplied. |
| 7 | Can I earn commission on renewals? | No, renewals are not commissionable. |
| 8 | Do I earn residuals after the contract ends? | Yes, as long as the merchant continues transacting and you meet the minimum monthly criteria. |
| 9 | What is the clawback period? | 18 months |
| 10 | If the merchant is switching, swapping, or upgrading terminal(s) from EVO or EVO Plus, is commission still eligible? | The commission will be reduced by 50%. |
| 11 | What is the sellers' support line number? | 0203 924 0382 |

Customer FAQs

- | | | |
|---|---|--|
| 1 | Is next-day settlement available? | Yes, next-day settlement is available, excluding weekends and bank holidays. |
| 2 | What is the end-of-day banking time, and can it be changed? | The default time is 12:00 AM.
Yes, this can be changed; however, an admin fee may apply. |
| 3 | Does the merchant need to manually settle on the device? | No, settlement is processed automatically at 12:00 AM. |
| 4 | What time are funds received? | Funds are typically settled around 7:30 AM. |
| 5 | How long does delivery take? | Delivery typically takes 2–3 working days. |
| 6 | Can the device be delivered to a different address? | Yes, but it must be delivered to the merchant's home address, legal address, or trading address. |
| 7 | Can the merchant stop receipt printing? | Yes, receipt printing options can be managed through the merchant dashboard. |
| 8 | What is the customer support line number? | 0203 924 0381 |

Any Questions?

www.novopay.uk

Sellers' Support

sellers.support@novopay.uk

020 3924 0382

Customers' Support

support@novopay.uk

020 3924 0381

Accounts

accounts@novopay.uk