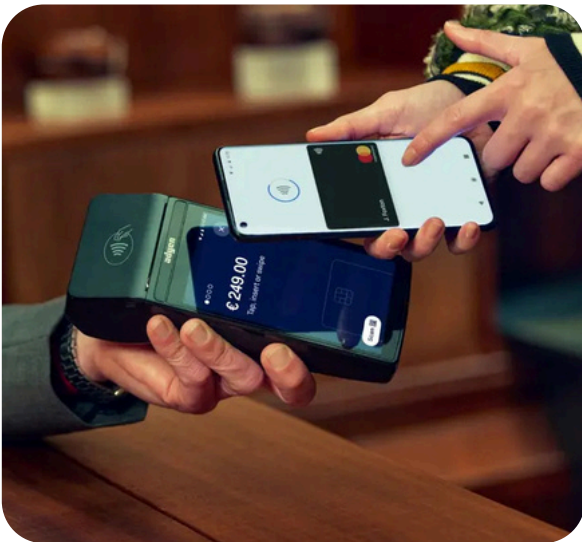


The snappiest payments in the market



novopay.uk



Version 1
Updated: 26 March 2026

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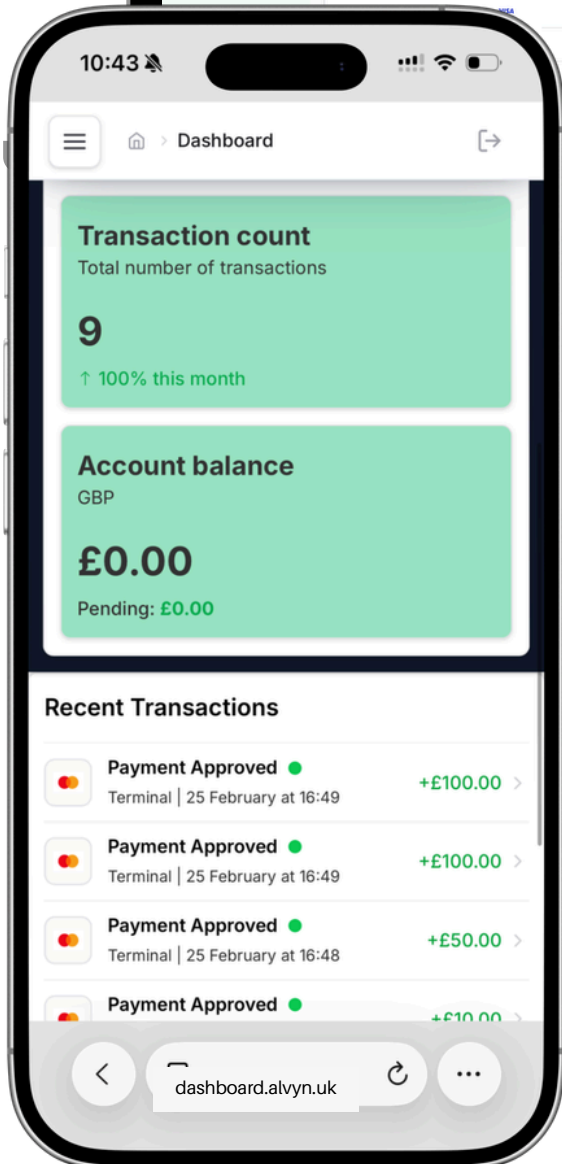
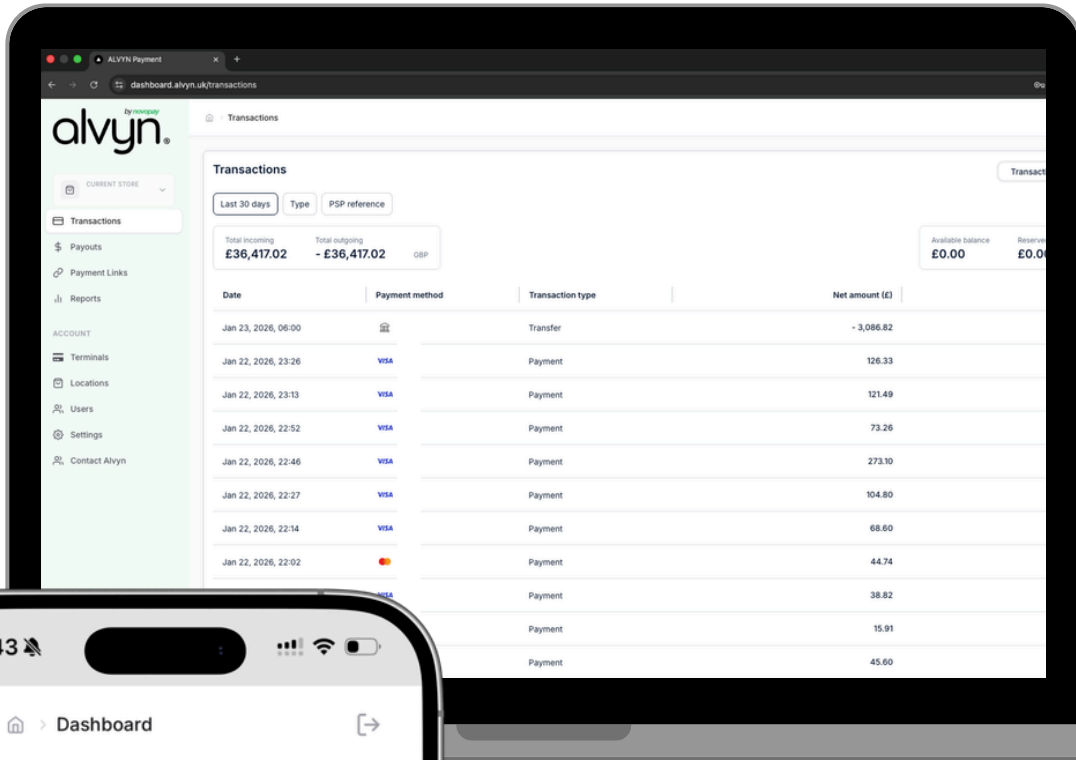
Payment Devices



flex



pocket



One Powerful Dashboard. Total Control for Your Merchants.

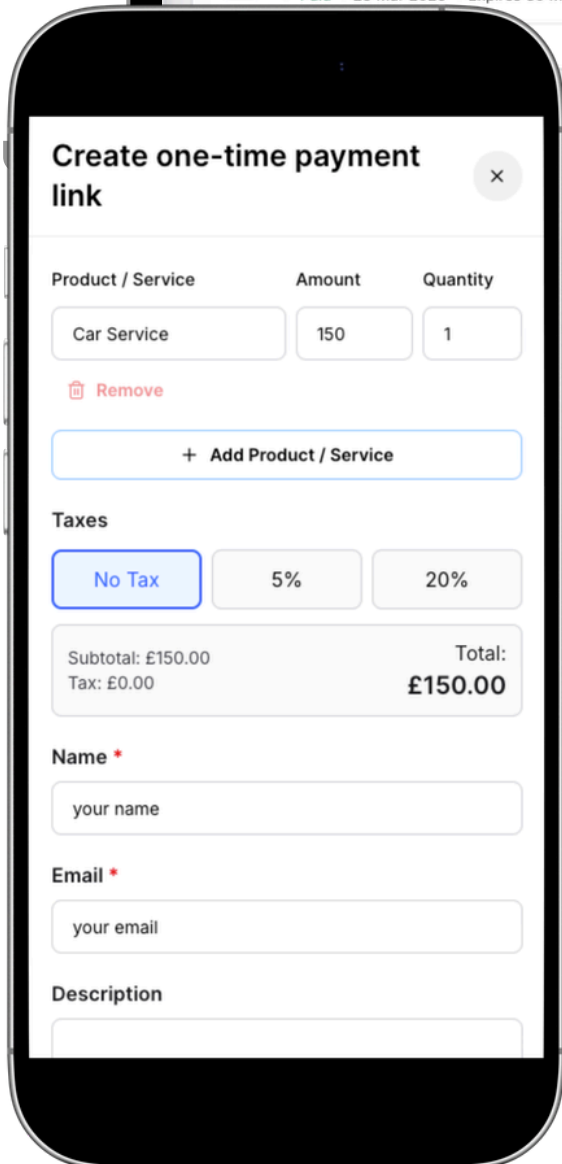
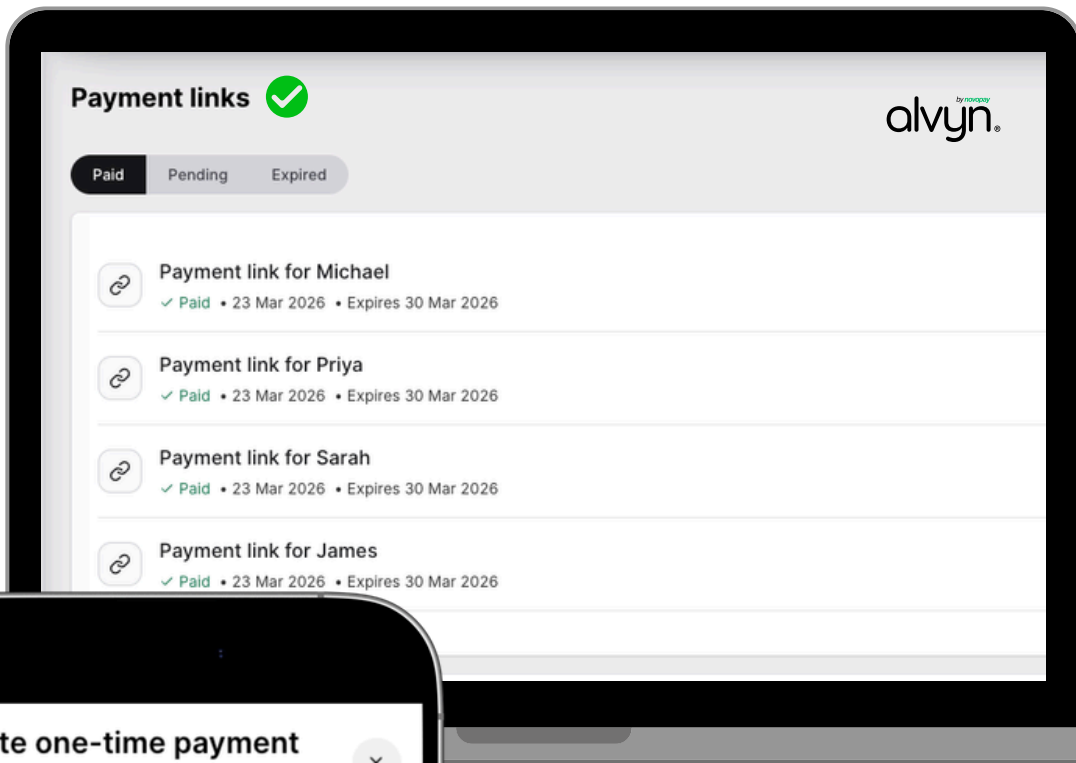


Real-Time Transaction Visibility

Payout & Balance Monitoring

Full Device Control

Pay By Link



**Pay by Link
Accept Payments
Anywhere** 

Create secure links instantly

Share via email

Receive payments in real time

No physical terminal required

Customer FAQs

- | | | |
|---|---|--|
| 1 | Is next-day settlement available? | Yes, next-day settlement is available, excluding weekends and bank holidays. |
| 2 | What is the end-of-day banking time, and can it be changed? | The default time is 12:00 AM.
Yes, this can be changed; however, an admin fee may apply. |
| 3 | Does the merchant need to manually settle on the device? | No, settlement is processed automatically at 12:00 AM. |
| 4 | What time are funds received? | Funds are typically settled around 7:00 AM. |
| 5 | How long does delivery take? | Delivery typically takes 2–3 working days. |
| 6 | Can the device be delivered to a different address? | Yes, but it must be delivered to the merchant's home address, legal address, or trading address. |
| 7 | Can the merchant stop receipt printing? | Yes, receipt printing options can be managed through the merchant dashboard. |
| 8 | What is the customer support line number? | 0203 924 0381 |

Any Questions?

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Customers' Support
support@novopay.uk
020 3924 0381

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