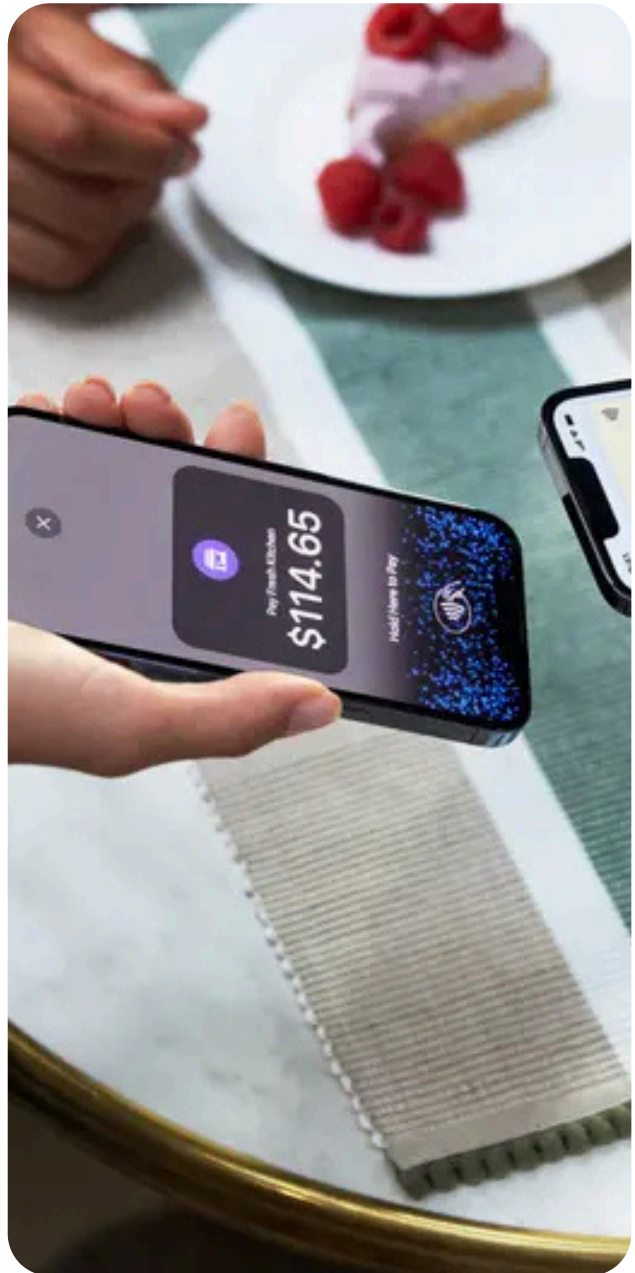
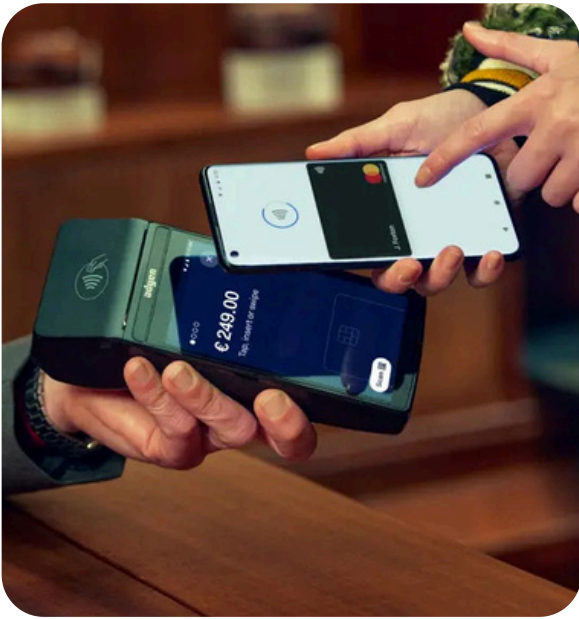


Partner Proposal

novopay.uk



Version 6
Updated: 09 April 2026

alvyn[®] by novopay

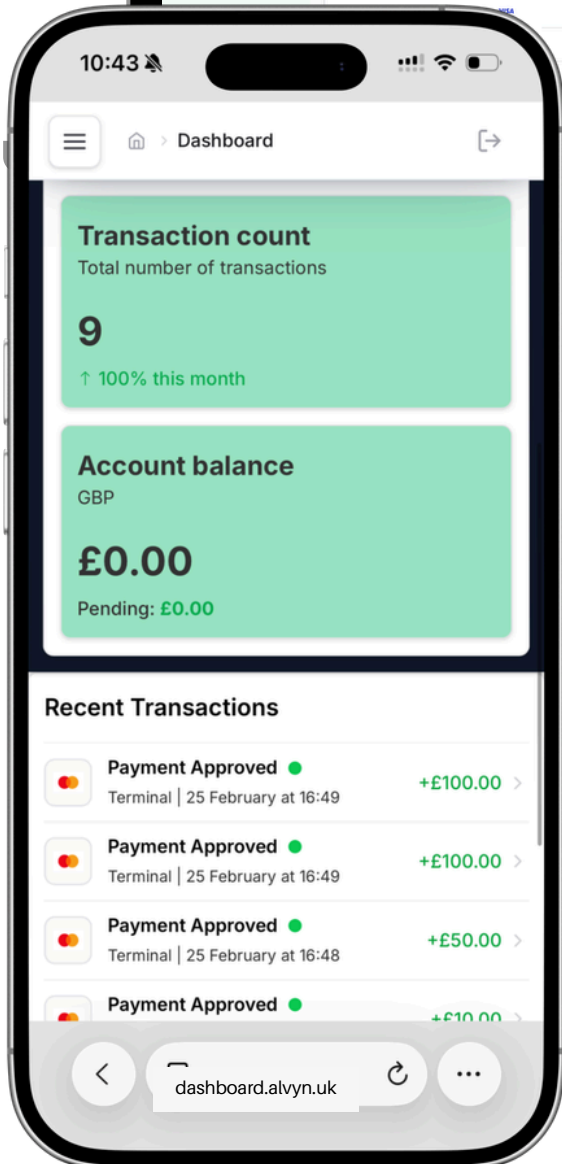
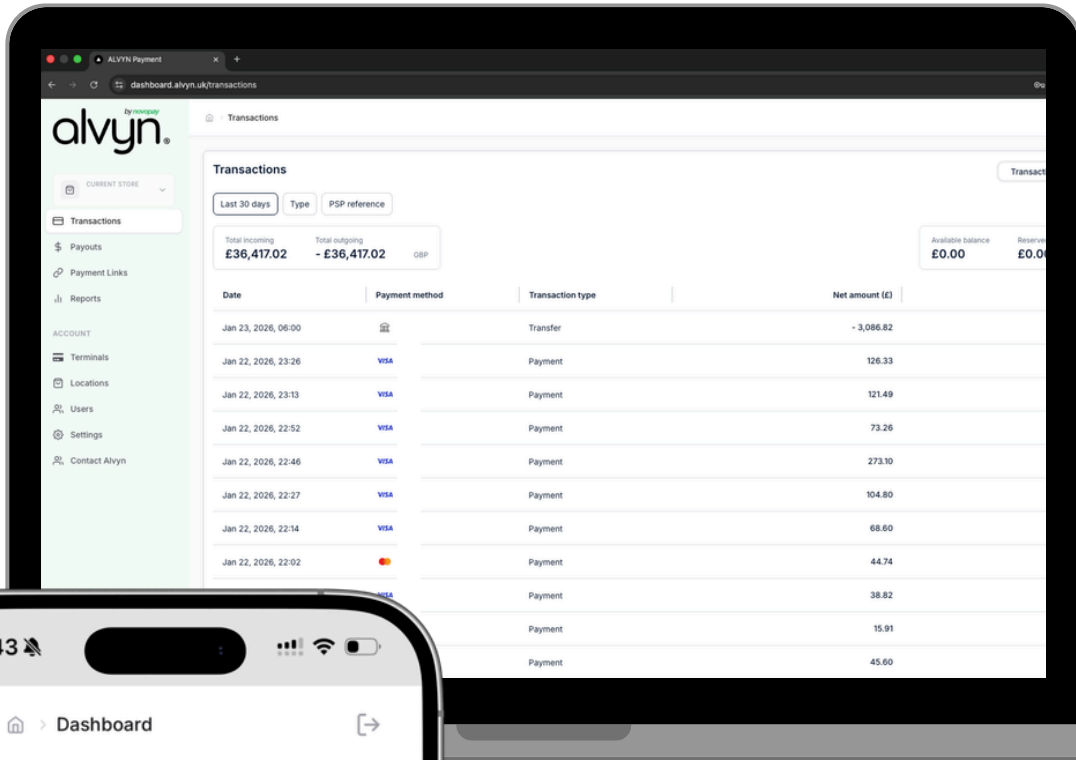
Payment Devices



flex



pocket



One Powerful Dashboard. Total Control for Your Merchants.

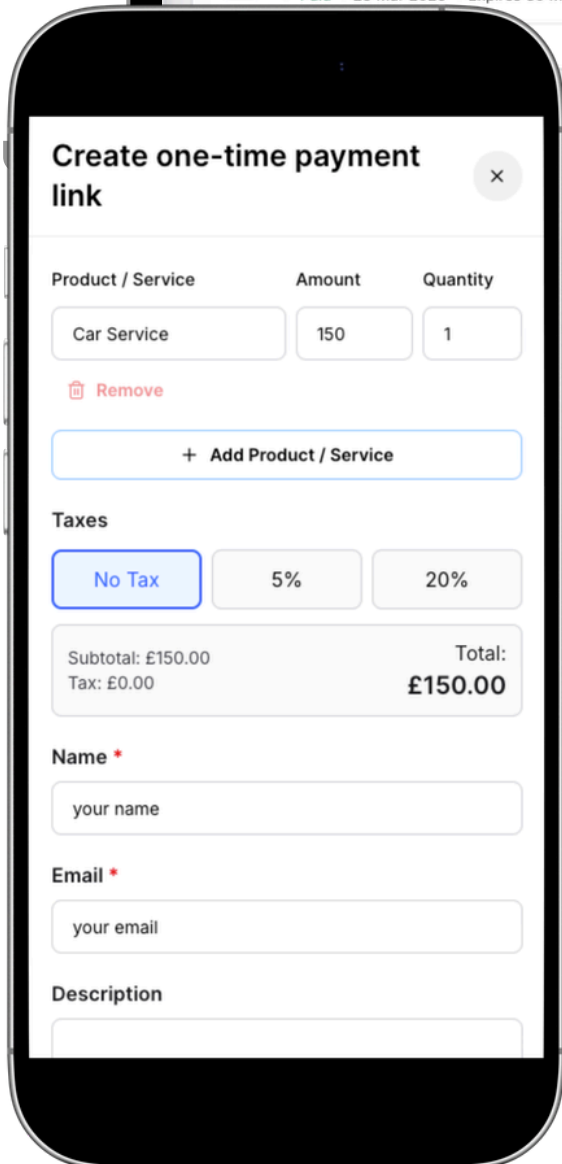
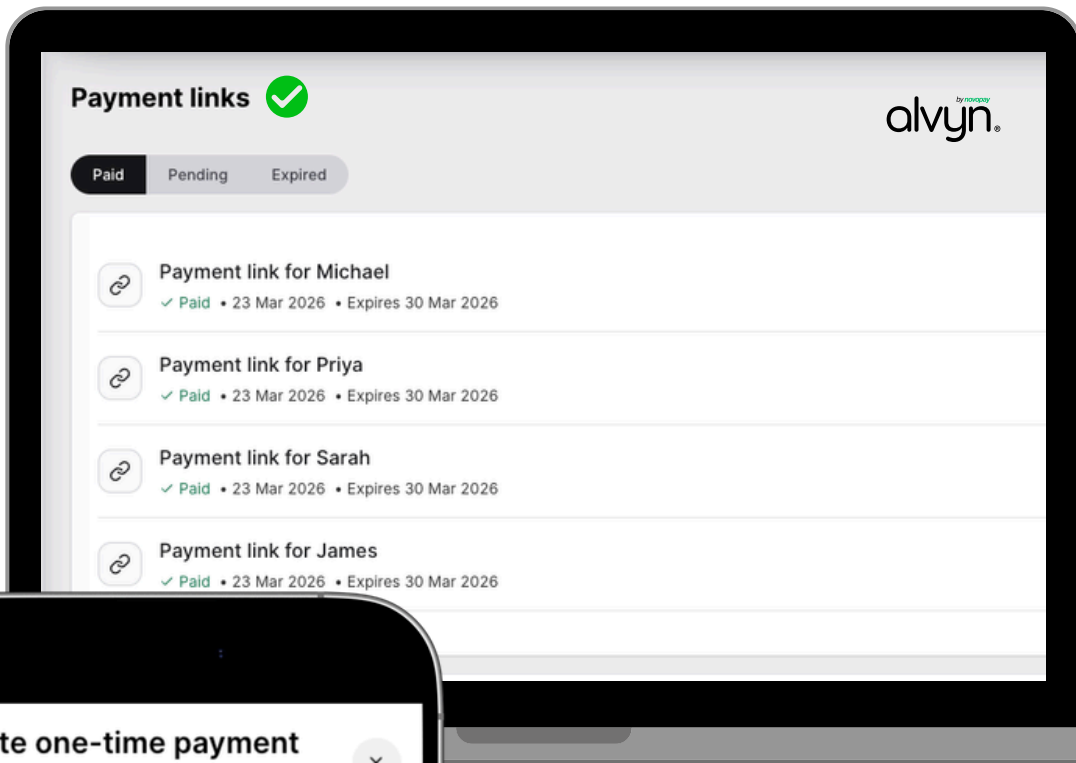


Real-Time Transaction Visibility

Payout & Balance Monitoring

Full Device Control

Pay By Link



**Pay by Link
Accept Payments
Anywhere** 

Create secure links instantly

Share via email

Receive payments in real time

No physical terminal required

| | Fixed 1 | Fixed 2 | Fixed 3 | Fixed 4 |
|--|--|--|---|---|
| Device Rental | £20 pm | £20 pm | £20 pm | £20 pm |
| All Domestic Cards | 0.99% + 3.5p | 0.79% + 3.5p | 0.49% + 3.5p Debit 0.69% + 3.5p Credit | 0.39% + 3.5p Debit 0.69% + 3.5p Credit |
| All Commercial Cards | 2.5% + 3.5p | 2.5% + 3.5p | 2.5% + 3.5p | 2.5% + 3.5p |
| All Other Cards <i>(Including AMEX)</i> | 2.95% + 5p | 2.95% + 5p | 2.95% + 5p | 2.95% + 5p |
| MOTO Rates <i>(over telephone)</i> | 0.30% <i>(on top of card rates)</i> | 0.30% <i>(on top of card rates)</i> | 0.30% <i>(on top of card rates)</i> | 0.30% <i>(on top of card rates)</i> |
| Settlement Fee | 30p <i>(per settlement)</i> | 30p <i>(per settlement)</i> | 30p <i>(per settlement)</i> | 30p <i>(per settlement)</i> |
| Commission <i>(First device)</i> | £420 | £400 | £380 | £360 |
| Additional Device | £210 | £200 | £190 | £180 |
| Net Revenue Share | upto 25% | | | |

Sales FAQs

- | | | |
|----|--|---|
| 1 | Are there any PCI DSS fees, dashboard fees, or hidden costs? | No. There are no PCI DSS fees, no dashboard fees, and no hidden costs. |
| 2 | What's the minimum and maximum rental I can offer for the device? | Minimum & Maximum rental is £20 per month. If the device is sold for less than this amount, the difference will be deducted from the upfront commission. |
| 3 | Can merchants purchase the terminal outright, and how does the commission structure operate? | Merchants have the option to purchase the terminal outright. The cost is £295 plus VAT, and you may apply your own markup to this price—any additional amount charged is retained by you, allowing for a 100% margin on that portion. |
| 4 | What's the contract term? | 18 Months |
| 5 | Is commission paid per Device or Account? | Commission is paid per Device. |
| 6 | When is upfront commission paid? | Upfront commission is paid every Tuesday, once the merchant has transacted £500 from each device supplied. |
| 7 | Can I earn commission on renewals? | No, renewals are not commissionable. |
| 8 | Do I earn residuals after the contract ends? | Yes, as long as the merchant continues transacting and you meet the minimum monthly criteria. |
| 9 | What is the clawback period? | 18 months |
| 10 | If the merchant is switching, swapping, or upgrading terminal(s) from EVO or EVO Plus, is commission still eligible? | The commission will be reduced by 50%. |
| 11 | What is the sellers' support line number? | 0203 924 0382 |

Customer FAQs

- | | | |
|---|---|--|
| 1 | Is next-day settlement available? | Yes, next-day settlement is available, excluding weekends and bank holidays. |
| 2 | What is the end-of-day banking time, and can it be changed? | The default time is 12:00 AM. Yes, this can be changed; however, an admin fee may apply. |
| 3 | Does the merchant need to manually settle on the device? | No, settlement is processed automatically at 12:00 AM. |
| 4 | What time are funds received? | Funds are typically settled around 7:30 AM. |
| 5 | How long does delivery take? | Delivery typically takes 2–3 working days. |
| 6 | Can the device be delivered to a different address? | Yes, but it must be delivered to the merchant's home address, legal address, or trading address. |
| 7 | Can the merchant stop receipt printing? | Yes, receipt printing options can be managed through the merchant dashboard. |
| 8 | What is the customer support line number? | 0203 924 0381 |

Any Questions?

novopay.uk

Sellers' Support

sellers.support@novopay.uk

020 3924 0382

Customers' Support

support@novopay.uk

020 3924 0381

Accounts

accounts@novopay.uk